

Service charges

Services charges are paid for the specific services you receive from us and usually relate to the communal areas in and around your home.

The charges for each service are based on the actual cost of providing that service the previous year. Most service charges are eligible for housing benefit and Universal Credit.

Below is a summary of some of the main service charges:



Communal cleaning

Cleaning of the communal areas.



Communal electricity

The cost of electricity for streetlights in non-adopted estates and/or providing electricity for lighting in communal areas where you live.



Grounds maintenance

The cost of cutting grass and maintaining the outdoor communal areas of your estate or scheme.



Communal TV aerial

The cost of providing and maintaining a shared TV aerial on your estate, scheme or block of flats.



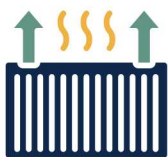
CCTV Maintenance

The cost of providing and maintaining CCTV equipment in the communal areas where you live.



Fire equipment

The cost of providing and maintaining fire equipment in your property, scheme or block of flats.



Communal heating/hot water

The cost for providing heating and/or hot water in the communal areas where you live.



Lift maintenance

The cost of servicing and maintaining the lift at your scheme/block of flats.



Water rates

The cost of providing a water supply to your individual flat or apartment.

The above list is not exhaustive.